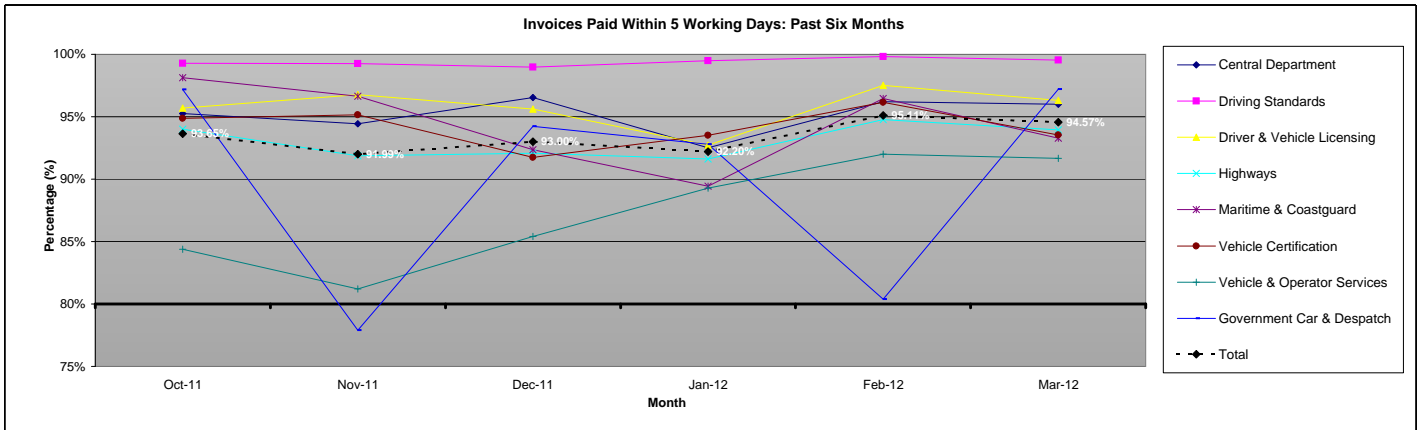
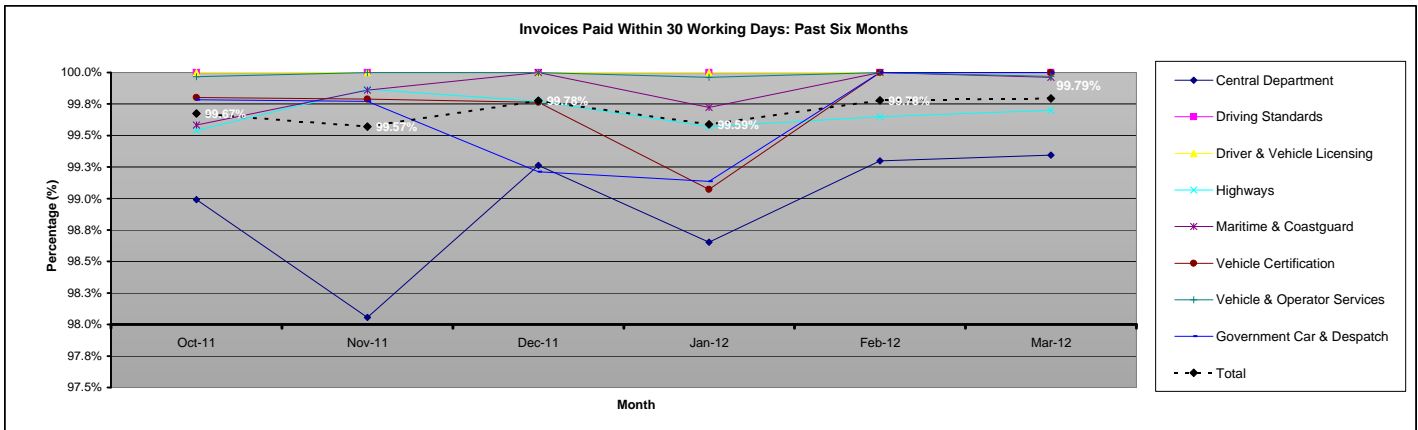


Department for Transport - Prompt Payment Performance - 5 Working Days



	Percentage paid within 5 Working Days												12 Month Totals			Where:
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Total Volume Paid	Paid Within 5 Days	%	
Central Department	95.15%	94.79%	95.43%	94.06%	92.05%	92.74%	95.25%	94.43%	96.53%	92.51%	96.20%	96.00%	30,621	28,969	94.61%	Green = 80% Amber = 80% Red < 75%
Driving Standards	97.71%	98.31%	98.48%	99.42%	99.47%	98.63%	99.29%	99.26%	98.97%	99.49%	99.82%	99.54%	25,606	25,346	98.98%	
Driver & Vehicle Licensing	94.70%	95.15%	94.39%	93.62%	96.94%	94.34%	95.69%	96.77%	95.61%	92.72%	97.52%	96.32%	13,201	12,581	95.30%	
Highways	90.86%	92.62%	93.54%	92.39%	93.88%	91.20%	94.01%	91.88%	92.08%	91.61%	94.76%	93.94%	52,567	48,776	92.79%	
Maritime & Coastguard	94.79%	96.34%	93.56%	93.30%	94.75%	95.62%	98.12%	96.65%	92.36%	89.43%	96.45%	93.28%	17,909	16,924	94.50%	
Vehicle Certification	93.40%	96.01%	95.87%	92.10%	96.83%	94.86%	94.87%	95.15%	91.75%	93.51%	96.16%	93.54%	5,808	5,488	94.49%	
Vehicle & Operator Services	87.73%	90.12%	78.00%	85.24%	80.71%	84.23%	84.38%	81.19%	85.42%	89.29%	92.00%	91.66%	32,050	27,564	86.00%	
Government Car & Despatch	86.49%	80.30%	98.27%	96.58%	99.22%	90.36%	97.18%	77.90%	94.23%	92.80%	80.38%	97.22%	5,300	4,827	91.08%	
Total	92.55%	93.73%	92.48%	92.77%	92.99%	92.05%	93.65%	91.99%	93.00%	92.20%	95.11%	94.57%	183,062	170,475	93.12%	

Department for Transport - Prompt Payment Performance - 30 Working Days



	Percentage paid within 30 Working Days												12 Month Totals			Where:
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Total Volume Paid	Paid Within 30 Days	%	
Central Department	99.46%	98.93%	99.01%	98.84%	97.63%	98.85%	98.99%	98.06%	99.26%	98.65%	99.30%	99.35%	30,621	30,265	98.84%	Green = 98% Amber = 98% Red < 96%
Driving Standards	100.00%	100.00%	99.96%	99.92%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	25,606	25,603	99.99%	
Driver & Vehicle Licensing	99.80%	99.81%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	13,201	13,197	99.97%	
Highways	99.80%	98.90%	99.34%	99.71%	99.68%	99.72%	99.54%	99.87%	99.77%	99.57%	99.65%	99.70%	52,567	52,368	99.62%	
Maritime & Coastguard	99.58%	100.00%	100.00%	99.93%	99.92%	100.00%	99.58%	99.86%	100.00%	99.72%	100.00%	99.96%	17,909	17,894	99.92%	
Vehicle Certification	99.76%	99.60%	99.61%	98.96%	99.76%	99.79%	99.80%	99.79%	99.76%	99.07%	100.00%	100.00%	5,808	5,788	99.66%	
Vehicle & Operator Services	100.00%	100.00%	99.96%	99.89%	99.91%	99.82%	99.97%	100.00%	100.00%	99.96%	100.00%	99.97%	32,050	32,036	99.96%	
Government Car & Despatch	99.58%	99.57%	99.81%	99.54%	99.80%	100.00%	99.78%	99.77%	99.21%	99.14%	100.00%	100.00%	5,300	5,280	99.62%	
Total	99.78%	99.51%	99.63%	99.64%	99.44%	99.68%	99.67%	99.57%	99.78%	99.59%	99.78%	99.79%	183,062	182,431	99.66%	